



With over 10 years of criminal justice expertise, Capita developed a superior Probation Case Management Solution to meet the needs of clients who were not satisfied by current products on the market. Capita's customizable solution boasts the most innovative features and robust components available to probation professionals today. Capita's team designed the system to achieve a shared goal: **Effective Rehabilitation of Probationers.**

## DIFFERENTIATORS

- Evidence-Based Practices
- Ad Hoc Reporting
- Process Driven User Workflow
- Automated Assessment & Case Planning for Multiple Assessments
- Optimized Case Assignment with Weighted Case Loads
- Remote Field Access (Web Access From iPads, Mobile Devices, Laptops)
- Single Data Entry & Active Assistance Data Validation
- Pre-Populated Forms, Letters, and Reports
- User Configurable Administrative Features
- Role & Screen-Based Security
- Forms & Document Generator
- Outlook Calendar Integration
- Automated Alerts, Case Notes & Appointments
- Documents & Images (Mug Shots, Scars, Marks, Tattoos, etc.)
- 1-2 Click Intuitive Navigation
- Dynamic Screens
- Pretrial

## PROBATION EXPERIENCE

Capita developed and implemented a custom probation case management system for the nation's largest county, Los Angeles. With over 5,000 users and deployed in over 50 locations, the system is currently successful and thriving in one of the nation's largest implementations. Capita used this project expertise to build this next generation case management product, making the most high-end features accessible to probation departments worldwide.

## Features

### Administration

- Multiple User Views
- Administration of Dropdown Values
- Self Administration of Tables & Security
- Dynamic Screens

### Assessment Case Plan

- Configurable/Expandable Risk Assessment & Scoring
- Supports Multiple Assessment Types & Case Plans

### Application Security

- Role-Based Security
- Screen-Based Security
- Rich Audit Trail

### Case Management

- Pretrial Cases
- Arrests & Warrant Information
- Petition Information
- Companions
- Victim Information
- Court Hearings
- Court Reports
- Court Orders
- Conditions of Probation
- Case Consolidation
- Sealing Cases

### Case Assignment and Transfers

- Weighted Caseload Management
- Case Assignments
- Case Transfers
- Caseload Administration

### Centralized Registry

- Demographics
- Search (Simple & Advance: Full, Partial & Sounded)
- Documents & Images (Mugshots, Scars, Marks, Tattoos & Verification Documents)

### Common Modules

- Appointments
- Case Notes
- Conferences

### Detention

- Admissions & Releases
- Orientation & Screening
- Unit Assignments
- DNA Information
- Physical & Mental Health Exams
- Merit Point Tracking
- Property Management

- Mass Operations
- Transportation and Movement
- Population Tracking
- Incidents and Grievances

### Evidence Based Practice

- Maintains & Tracks Numerous Indicators Used to Measure Evidence Based Practices

### Forms

- Forms Pre-Populated with Previously Entered Information
- Integrated with Microsoft Word
- Integrated with PDF

### Intake

- One time single point of entry for demographic and arrest info

### Integration Services

- Web-Services Based Integration with Other Systems

### Intuitive 1-2 Click Navigation

- Quickly Navigate to Any Screen in 2 Clicks or Less

### Investigations

- Investigations
- Investigation Assignments

### Placement

- Placement Tracking
- Independent Living Program
- Title IV-E

### Remote Accessibility

- Accessible Via Web Browser on Any Hand-Held Device (i.e. iPad, Blackberry, iPhone or Laptop)

### Reporting

- Ad-Hoc Reporting
- Custom Reports Including Population & Recidivism Reports

### Supervision

- Violations of Conditions of Probation
- Substance Abuse Testing
- Financial Payments
- Counseling
- Community Service
- Contacts
- Programs
- Community Detention Program
- Vendor Services and Management

### Training

- End User Training
- Train the Trainer Training
- On-line Help
- Online Video Tutorials